

# LAKILYA MONIQUE HILL, MSW

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## EDUCATION

### **Master's of Arts in Communications, expected June 2016**

*Certificate in Digital Health Communications*

Drury University, College of Graduate Studies, Springfield, MO

### **Master's Degree in Social Work, April 2006**

Concentration: Social Policy and Administration

Florida State University, College of Social Work, Tallahassee, FL

### **Bachelor's Degree in Social Work, May 2002**

Benedict College, School of Social Work, Columbia, SC

## EXPERIENCE:

*Program Manager, Hands on Health-SC (HOH-SC)* August 2010- Present

Assistant Professor, Tenure Track, Department of Library Science & Informatics

Medical University of South Carolina, Charleston, SC

### Duties:

- Strategically plan and manage the library's HOH-SC health literacy outreach project.
- Manage the continued development and design of HOH-SC, a consumer web site focusing on the major health issues in South Carolina and oversight/ technical planning of GoLocal-SC, a web-based statewide directory of health services and providers.
- Develop workshops and trainings to improve health literacy and build skills of individuals for assessing reliable health information on the Internet.
- Supervise program staff: a graphic designer/ web programmer and a program assistant.
- Establish collaborative partnerships with university outreach programs to help identify health information needs, expand the reach of Hands on Health into communities throughout the state, and explore future funding and growth opportunities.
- Develop, implement and monitor digital strategies for HOH-SC and the Public Information and Community Outreach Department.
- Serve as content expert and develop curriculum for the Teen Health Leadership Health Literacy Project.
- Collaborate with campus and community partners to implement health literacy projects.

**Program Specialist, Healthy Families Florida (HFA)**  
Ounce of Prevention Fund of Florida, Tallahassee, FL

June 2007- July 2010

Duties:

- Program Specialist for a statewide nationally accredited voluntary home visiting program for new and expectant parents. Clients have risk factors that place their children at high risk for child abuse and neglect.
- Assisted program sites across the state develop programs and implement services. Provided technical assistance and training to ensure adherence to HFA standards, state child welfare laws and state program policies.
- Counseled and provided additional training to sites that failed to meet standards and required outcome goals.
- Reviewed annual self-assessments from local program sites.
- Conducted annual Quality Assurance (QA) assessments, which included extensive file reviews, staff and participant interviews, and shadowing staff.
- Provided written reports of QA and site visits within 30 days of the visit.
- Monitored quality improvement plans to assess progress toward resolution of identified issues.
- Reviewed child removal cases and provided feedback to program sites on strategies for preventing/reducing occurrences of child removals.

**Legislative Assistant, Office of Legislative Affairs**  
Florida Department of Corrections, Tallahassee, FL

February 2007- June 2007

Duties:

- Fielded information requests from state legislators regarding inmate complaints or constituent complaints from families of inmates.
- Researched issues and prepared written responses including data and analysis.
- Tracked legislation that had a potential impact on the Department of Corrections.

**UNIVERSITY TEACHING EXPERIENCE**

- IP 710 Transforming Health Care for the Future, Spring 2012, Fall 2013 (Elective)
- IP 746 Community Engagement: Strategies for Success, Spring 2012, Spring 2013 (Elective)

**PRESENTATIONS**

**National AHEC Organization (NAO) Conference, Co-Presenter:** *Teen Health Leadership Program: A Life Changing Initiative*, Charlotte, NC, July 2014

**Institute on Health Care Advancement Health Literacy Conference, Poster presentation:** *Teen Health Leadership Program: Improving Health Information Literacy in the Community*, Irvine, CA, May 2014

**MUSC Nurse Alliance Meeting:** *What is Health Literacy?*, Charleston, SC, February 2014

**South Carolina Public Health Association Annual Conference:** *It's All Foreign to Me! Health Information In the Community*, Myrtle Beach, SC, May 2013

**Charleston County Library-St. Andrews Branch:** *Senior Health Information and Services*, Charleston, SC, December 2013

**USVI Technical Assistance Workshop:** *Community Engagement: Strategies to Effectively Market Your Community Health Program*, St. Thomas & St. Croix, USVI, February 2012

## **PROFESSIONAL AFFILIATIONS**

- Academy for Communication in Health Care, Diversity Taskforce
- Academy for Communication in Health Care, Member
- American Public Health Association, Member
- American Medical Informatics Association, Member
- American Academy on Communications in Healthcare, Member
- South Carolina Cancer Alliance, Member
- South Carolina Public Health Association, Member
- South Carolina Public Health Association, Membership Committee (2011-2012)
- South Carolina Public Health Institute, Prevention and Disparities Workgroup (2011-2012)

## **UNIVERSITY AND COMMUNITY SERVICE**

- Faculty Senator (2012-2014)
- MUSC Faculty Senate Governance Committee (2011-2012)
- Faculty Senate, Alternate Senator (2011-2012)
- Trident United Way, African American Leadership Council
- National Conference of Health Disparities (NCHD), Advisory Board
- NCHD Student Research Forum Committee, Member
- Diversity and Ethnic Relations Committee (DERC), Founding member
- Career Development Program for Early and Mid-Career Women Faculty, Planning Committee

## **HONORS/AWARDS**

- Southeastern Virtual Institute for Health Equity and Wellness (SEVIEW) Junior Faculty Development Award (2012-2015)
- Marylanne Mitchum Interprofessional Fellowship Recipient (2011-2012)
- United Negro College Fund (UNCF) Outstanding Young Alumni-Benedict College (2011)

## **PROFESSIONAL DEVELOPMENT**

- Health Communications Leadership Institute, University of Texas-Austin, June 2015
- Digital Health Strategies Course, Tufts University, Boston, MA, July 2014
- Institute of Healthcare Advancement, “Writing and Designing Effective Communication” Workshop, Irvine, CA, May 2014
- Health Literacy Leadership Institute, Tufts University, Boston, MA, June 2013
- Intro to Health Literacy, University of Maryland, (Online), July 2013